

New in cars+...

All Release Notices can be found at the online [cars+ Manual](#)

New Features

- [Hold Codes can be applied by VIN# range](#)
- [New Report for following up on-rent vehicles with Hold Codes](#)
- [New program emails alerts on missing miles or missing fuel](#)
- [Pre-Close RA program](#)

Staff Pick

Our favourite Snippet of Useful Information



The sale of an option can be made dependent on the previous sale of another option.

Training

Find out more about how we can tailor training sessions just for you. Check out our regular webinars [here](#)

Regular Webinars offered include:

- Pointers and tips for new users
- In-depth analysis and various uses for certain reports
- Showcase of new features

[Register Online](#)

Webinar
Web-based seminar
live online educational pre-views can submit questions while the speaker sees slides while the speaker sees interactive elements - the a

Using cars+ to manage Manufacture Recalls
Doug Sorensen , Thermeon Worldwide.

In the US, the fall-out from the recent airbag safety recalls continues. On Wednesday, June 1st, 2016, the Raechel and Jacqueline Houck Safe Rental Car Act of 2015 goes into effect. This new federal law tightens the car rental operator's responsibility for reacting to safety recall notices for units in their fleet. As reported in the March/April edition of *Auto Rental News*, "After receiving notice of a NHTSA-approved safety-related recall, a rental company may not rent, sell, or lease affected vehicles until the rental company has remedied the defect. Generally, a rental company must ground the affected vehicles 'as soon as practical', but not later than 24 hours after receipt of the safety-related recall notice."* And the penalties for non-compliance are hefty!

So how can cars+ help with this?

The answer is "[Hold Codes](#)". Placing a "hard" Hold Code on a vehicle prevents it from being rented and in the case of units already on rent, warns the operator when the unit returns and prevents it from being re-rented. Adding a Hold Code to a vehicle can be done on a unit-by-unit basis or mass applied by make, model and year. The hold is then removed once the unit is repaired.

That solves the issue involving units not on rent, but what about those already on the road? The law implies that it is the rental car operator's responsibility to ground those units also within the first 24 hours after receiving the notice. This means you must have a way to contact the renting customer to arrange a vehicle exchange. As a result, if you have not already done so, it is recommended that you configure your system to require a cell phone number of all renting customers. This is done via a field in [Edit Miscellaneous Control Fields](#) (page 7). Then use the [Hold Code Call Report](#) to contact these renters for exchanges.

cars+ is here to assist you in this as well as many other day-to-day aspects of running a successful operation. Got a problem that you need to solve? Contact your local cars+ support team, we are here to help!

Doug

*ARN, March/April 2016, Volume 29/No 2, page 14.

[Click here to read more about the Safe Rental Act in the.....](#)



Colleagues,
Doug's article focuses on important upcoming Law changes in the US and how the use of hold codes in cars+ easily ensures you can manage your fleet accordingly.

Hold codes can also be used for so many other scenarios where you need to stop a vehicle from being rented.

On another note...Thanks to everyone who stopped by our stand at the International Car Rental Show in Las Vegas last month.

It was the first time in a few years that Thermeon have exhibited at CRS and it was great to catch up with so many clients and partners in one place.

Next year The International Car Rental Show will be a bit earlier March, 27-29th 2017.

See you in Vegas next time?

Russell

[Russell Lindfield](#)

Interface now to:

