

New in cars+...

All Release Notices can be found at the online [cars+ Manual](#)

New Features

- **RA Open and Close:**
[Added F2 and F4 keys to the Vehicle Information sub-window to page through multiple damage records on the vehicle.](#)

- **Edit Option Rates:**
[The "Mult RA" field now defines whether a flat fee option is charged on every RA in the series of Multiple Invoiced Rentals or if it is charged only on the first RA.](#)

Staff Pick

Our favourite Snippet of Useful Information



[The Vehicles Due In Report has a field to include the Notes from the RA Notes sub-window.](#)

Training

Find out more about how we can tailor training sessions just for you. Check out our regular webinars [here](#)

Scheduled maintenance

Roland Keogh, CSO, Thermeon Worldwide.

A lot of conversations with prospective cars+ customers revolve around fleet management. Put simply, people want to know what the fleet is doing when it is not on rent.

cars+ has extensive fleet management functions, but it is often the case that these do not get implemented to the fullest extent.

The Model and Service Code records have the ability to set up servicing schedules for the fleet as well as recurring items – annual road taxes, or vehicle recovery fees as examples. Up to ten scheduled service items can be set up, quickly and



easily and applied to the fleet. They can even be applied to active fleet after the vehicles have been added, you don't have to wait until new fleet is arriving.

Scheduled maintenance can be organised at km/mileage intervals and/or time based intervals. For example, routine maintenance can be set up for 15,000 (kms or miles) or 365 days, whichever is reached first. As rental companies around the world tend to hold onto inventory longer, these facilities can help the business avoid costly breakdowns or other customer service issues.

cars+ also has extensive reporting and warning functions when vehicles approach or cross the thresholds you define. The pressure at rental locations to maximise utilisation can sometimes see routine maintenance postponed or skipped - cars+ has reporting that instantly lets staff to know the vehicles with the highest miles/Kms and allow those to be substituted by vehicles that have travelled less distance.

Utilising the Vehicle History functions to record maintenance gives a complete vehicle record in cars+ and allows for complete vehicle history reporting: rentals, non-rev, maintenance etc., all in one report.

As vehicles are held longer on many fleets, the issue of manufacturer warranty actions places more responsibilities on rental companies. cars+ facilitates the recording of any and all warranty items, setting up a unique service code, and then reporting the relevant Make/Model/Year to see what items require the warranty action and then what vehicles have been processed against that warranty Service Code.

As ever, if you are looking to implement a vehicle service schedule into cars+ but are not sure where to start or how the process will work, contact us for more information and coaching in this area. If you want to discuss functions that would better assist you in this asset maintenance area, contact your support team or account manager or email vision@thermeon.com

Roland

Meet us at



world travel market
22 - 24 April 2015
São Paulo Latin America

Colleagues,

Another reminder this month from Roland that cars+ has so much more to it under the skin.

If you want to meet Roland, Russell or Naomi about this or how the cars+ suite of solutions can help your business, they will be at ITB in Berlin on the 9th and 10th of March. Its not too late to arrange a meeting, just email vision@thermeon.com

Terry

[Terry Pearson](#), CEO

XML News

This month's **Featured Broker.**



...is an award winning company that cemented its position as the UK's leading independently owned car rental specialist. They work with an international network covering more than 500 supplier partnerships, in 193 countries and over 15,210 worldwide locations.

Affordable Car Hire are looking for new suppliers who use Thermeon's [webXML](#). Contact [Naomi Fowle](#) for more information

Interface now to:

