

New in cars+...

All Release Notices can be found at the online [cars+ Manual](#)

New Features

- [New report that gives the rate of reservation build](#)
- [New report of vehicles at foreign locations](#)
- [Changed the logic for reporting overdue vehicles on the Planning Calendar](#)

Staff Pick

Our favourite Snippet of Useful Information

[A new DBR like program that exports rental revenue data for a spreadsheet](#)



Did you know?

[That you can set Holiday hours for your rental locations?](#)

[Santa will be pleased!](#)

Training

Find out more about how we can tailor training sessions just for you. Check out our regular webinars [here](#)

Regular Webinars offered include:

- Pointers and tips for new users
- In-depth analysis and various uses for certain reports
- Showcase of new features

[Register Online](#)

Webinar
Web-based seminar. Pre-live online educational presentation. Viewers can submit questions, see slides while the speaker interacts - the a

Damage, Damage, Damage
Doug Sorensen, Thermeon Worldwide.

One of the messiest parts of the car rental business is dealing with vehicle damage!

Was the damage pre-existing? Was a police report filed? Whose insurance is going to handle the claim? Did I overcharge or under charge for damages on the rental agreement?



Accidents can take all the "fun" out of the rental business!

That is where cars+ comes in to assist. The programs on the Damage Tracking sub-menu are designed to deal with the problems mentioned above.

Specifically: The Vehicle History file can keep track of all pre-existing, un-repaired damages. RA print programs can be designed to print "X's" on a wireframe diagram for pre-existing issues or a separate "Current Damage Report" can be printed detailing existing damage.

If new damage does occur, a full cars+ Damage Report can be filled out, recording the who, what, when and where, and even listing witnesses, police reports, insurance claim numbers and much more. A paper copy of the cars+ report can be printed so it can be given to the renter for his records or so he can fill in missing data.

This program takes into account any Limited Damage Waiver or Deductible Buy-Down option purchased by the renter and assigns an appropriate initial damage charge to the rental agreement.

A claims manager can keep track of the process of a claim as it goes through different status codes through the claim life cycle. Once the damage is repaired and any third party insurance claim has been received, the program will either adjust up or down the original damage charge that was added to the rental agreement, refunding the renter for any excess paid or re-invoicing them for the final balance due.

Accidents happen, it is just part of the business. But losing money because of damage done to your vehicles does NOT have to happen.

So let cars+ help!

Doug

Be prepared!

Please be sure to let your staff know the Thermeon Support holiday office opening times and emergency phone numbers over the festive period. Check with your local support office for more information.

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Description
cars+iR provides instant access.
Thermeon Worldwide

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Colleagues,

Doug's article highlights one of the major parts of our industry. Over the years Thermeon has developed systems and programs to assist with the recording, tracking and charging of damage. Please let your support office know if you need more information. We are here to help!

Well it is that time of the year again! I would like to thank you all for your support throughout the year. Once again the Thermeon Newsletter will be taking a seasonal break, returning in February with more news, tips and developments.

Until then, on behalf of all the Team at Thermeon Worldwide, I wish you a safe and happy Christmas and a great New Year.

Russell

[Russell Lindfield](#)



Interface now to:

